

PREBID QUERIES - CLARIFICATIONS

Sl.No.	Page No.	Content of RFP/ RFP Reference(s) (Section requiring clarification)	Points of clarification required	Clarification from the department
1.	21	c) Master Level Configuration: • Facility to export the work breakdown structure to MS Project / MS Excel/ Primavera. Any recognize project management software can be linked with WRENCH through MS Excel outputs for scheduling, planning, linking, assigning constraints and assigning resources. • Facility to import the work breakdown structure from MS Project / MS Excel/Primavera.	Does the bidder need to integrate MS Project/ Primavera with the system? Does department have any application named "WRENCH"? Do we need to integrate the project monitoring solution with it? Kindly clarify who will be responsible for providing the required data and APIs pertaining to MSP/Primavera.	The MS Project/Primavera tools are not required to be directly integrated with the proposed system; however, the data generated from these tools will need to be uploaded into the proposed system. There is no application by the name WRENCH. Kindly ignore this point. The Department will provide the data generated from MS Project/Primavera.
2.	2	Similar works are defined as the supply and implementation of a COTS based IPMS solution, the Electronic Document Management System (EDMS), capturing engineering progress without a manual update, procurement, construction deliverable monitoring, risk and issue management, and finance/cash flow monitoring.	We would like to request you to kindly consider the experience of customized project monitoring solution.	The bidder must have prior experience in implementing similar systems of COTs based that can be customized as per the requirements of ongoing projects, enabling the department to monitor and manage projects efficiently.
3.		General Query	Who will provide the Server for hosting? What will be the total tenure. We assume that the department will provide the server.	The department will provide the cloud server for hosting the application; however, the specifications are to be provided by the implementing agency.
4.	2 & 8	Eligibility criteria	Two different eligibility criteria are mentioned. Please confirm which one needs to be considered.	The eligibility criteria mentioned on Page No. 8 will be treated as the final criteria. Bidders not meeting the specified requirements will be considered disqualified, and their financial bids will not be evaluated.
5.	9	PRICE SCHEDULE C. Software and Hardware Component 1. Standard API Application. 2. Application is built on open source technology, or there is an approval from department HoD with justification for selection of COTS product for the application	what is standard API application means? Please clarify the number of API and who will provide those APIs? Application is built on open-source technology, or there is an approval from department HoD with justification for selection of COTS product for the application"- please clarify.	If the agency believes that any API is required for their system, they may specify the name of such APIs along with the corresponding cost in the designated section. COTS products, will be preferable; however, no additional cost will be borne by the Department.
6.	10	Payment Schedule: 1. Supply and installation. 2. Go-live of Engineering Deliverable Management 3. Go-live of Procurement Deliverable Management. 4. Go-live of Construction Deliverable Management. 5. Go-live of Cost Monitoring, safety, and issue Management. 6. Go live of Integrated Dashboards. 7. Subscription fees for 2nd Year (50 users and Simultaneous 30 users) 8. Subscription fees for 3rd Year (50 users and Simultaneous 30 users) 9. Maintenance of IPMS and Subscription fees for 4th Year (50 users and Simultaneous 30 users) 10. Maintenance of IPMS and Subscription fees for 5th Year (50 users and Simultaneous 30 users) 11. Completion of Project.	The payment schedule mentioned in the RFP does not align with the price schedule. We request you to kindly look into this matter. Additionally, the payment terms for components other than the item quoted under serial no. 1 are not specified in the RFP. Kindly clarify the applicable payment terms for the Audit & Training, Software and Hardware components, and AMC.	As per RFQ
7.	19	a) Planning and Scheduling Services: Prepare Master Implementation Plan (MIP) for all Programs / Projects in MSP/Primavera (P6), encompassing all CLIENT activities and Interfaces with Contractor's Engineering, Procurement, Construction, and Testing / Commissioning activities, identifying critical path, priority activities, and target dates for interim Milestone & Project completion.	Kindly let us know if department wants to prepare the master plan implementation in MSP/Primavera only and if it's needed to be integrated with the system.	The Department will provide the data generated from MS Project/Primavera.

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8.	18	2. Objective: The project aims to engage a Partner to implement a Commercial Off-The-Shelf (COTS) End to End Project Monitoring & Control Solution. The Service Provider will enhance project management, control, and collaboration capabilities by providing a fully integrated Project Monitoring & Control solution. The terms 'Project Monitoring & Control Solution, COTS Product' used in this RFQ means a single COTS Product or a combination of COTS products preferably from a Single OEM that by default or through configuration works seamlessly with each other to cater to the FRS Requirements (which broadly include Project Controls-Planning & Scheduling, Project Monitoring, Cost control, and Project Management) of this RFQ. The COTS Product or Products is expected to cover 100% of the Detailed Scope of Work.	As per the stated objectives, the department has requested an OEM-based COTS product. However, the price schedule mentions a customized portal. We request clarification on whether the department intends to proceed with a tailor-made solution developed specifically as per its requirements, incorporating all necessary features and integrations, or if it is open to adopting a pre-developed application as its own after adequate handholding and training on the system. Considering the department's unique functional and operational needs, a customized solution would ensure better alignment, flexibility, and long-term sustainability.	To develop and implement an application tailored to our specific requirements using COTs. The solution will be designed to facilitate efficient monitoring, tracking and management of projects, ensuring improved transparency and operational effectiveness.
9.		Facility to export the work breakdown structure to MS Project / MS Excel/ Primavera. Any recognize project management software can be linked with WRENCH through MS Excel outputs for scheduling, planning, linking, assigning constraints and assigning resources.	What is "WRENCH" and what is the use of it? Please explain...	There is no application by the name "WRENCH" in the scope of this project. Hence, this point is not applicable and may kindly be ignored.
10.		Eligibility criteria	In page no. 2 & page no. 8 different eligibility criteria were mentioned.	The eligibility criteria mentioned on Page No. 8 will be treated as the final criteria. Bidders not meeting the specified requirements will be considered disqualified, and their financial bids will not be evaluated.
11.		Payment Schedule	We request clarification on the payment milestones and percentages applicable to the Audit & Training, Software and Hardware components, and AMC.	As the RFQ
12.		Planning and Scheduling Services	Please clarify the intended role or usage of MS Project/ Primavera (P6) within the proposed system. Also, kindly specify whether the department or the bidder will provide the necessary MSP/Primavera (P6) licenses and APIs for integration.	The MS Project/Primavera tools are not required to be directly integrated with the proposed system. However, the data generated from these tools may need to be uploaded into the proposed system. The Department will provide the data generated from MS Project/ Primavera.
13.		The project aims to engage a Partner to implement a Commercial Off-The-Shelf (COTS) End to End Project Monitoring & Control Solution.	As per the RFP, the department intends to engage a partner for implementing a Commercial Off-The-Shelf (COTS) end-to-end Project Monitoring & Control Solution. We would like to highlight that OEM-based COTS products often involve vendor dependency, limited customization options, and recurring licensing costs, which may impact long-term ownership and sustainability. Kindly clarify whether the department is open to evaluating a custom-developed solution that can be fully aligned with departmental processes, allow greater flexibility for future modifications, and ensure complete ownership of source code and data.	To develop and implement an application tailored to our specific requirements using COTs. The solution will be designed to facilitate efficient monitoring, tracking and management of projects, ensuring improved transparency and operational effectiveness.

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14.	2	Similar works are defined as the supply and implementation of a COTS based IPMS solution, the Electronic Document Management System (EDMS), capturing engineering progress without a manual update, procurement, construction deliverable monitoring, risk and issue management, and finance/cash flow monitoring	We would like to request the department to kindly consider our experience in developing and implementing customized project monitoring solutions. Such experience is directly relevant to the objectives of this project and demonstrates our capability to deliver a solution tailored to the department's specific functional and operational requirements.	We will consider the prior experience in implementing similar systems.
15.	2 & 8	Eligibility criteria	We have observed variations in the stated eligibility criteria. Kindly clarify which one will be applicable.	The eligibility criteria mentioned on Page No. 8 will be treated as the final criteria. Bidders not meeting the specified requirements will be considered disqualified, and their financial bids will not be evaluated.
16.	9	PRICE SCHEDULE C. Software and Hardware Component 1. Standard API Application.	what is the standard API application to be used? Please clarify the name of application and number of API to be integrated and who will supply APIs?	If the agency believes that any API is required for their system, they may specify the name of such APIs along with the corresponding cost in the designated section.
17.	9	Application is built on open-source technology, or there is an approval from department HoD with justification for selection of COTS product for the application.	As per the RFP, it is mentioned that "The application should be built on open-source technology", while another clause states that "In case a COTS product is used, prior approval from the department HOD with justification for its selection is required." These two points appear to be contradictory — one mandates the use of open-source technology, whereas the other allows for a COTS product subject to approval. Kindly clarify whether: 1. The department strictly requires the application to be developed entirely using open-source technology. OR 2. The department is open to the adoption of a COTS-based solution, provided that proper justification and approval from the HOD are obtained.	COTS products, will be preferable; however, no additional cost will be borne by the Department.
18.	9 & 10	PRICE SCHEDULE D. Annual Maintenance Charge AMC of Developed Application	Kindly confirm the duration (in years) for which maintenance charges need to be quoted.	Maintenance charges are to be quoted per year. The total AMC for the project will be calculated based on the quoted annual maintenance price and time being as may be required
19.	9	PRICE SCHEDULE 2 Training and handholding	Please confirm whether the training sessions will be held at one location or at multiple locations.	The training sessions will be fix as per the requirement.
20.	10	Payment Schedule:	The payment terms for the components under Serial No. 1 are specified in the RFP. However, the payment terms for the Audit & Training, Software and Hardware components, and AMC are not defined. Kindly provide the applicable payment milestones and percentages for each of these components.	As RFQ

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21.	18	2. Objective: The project aims to engage a Partner to implement a Commercial Off-The-Shelf (COTS) End to End Project Monitoring & Control Solution. The Service Provider will enhance project management, control, and collaboration capabilities by providing a fully integrated Project Monitoring & Control solution.	As per the stated objectives, the department has requested an OEM based COTS product, whereas the price schedule mentions a customized portal. Kindly clarify whether the department: 1. Requires a tailor-made solution developed specifically as per the departments and its projects' requirements, OR 2. Is open to adopting a pre-developed OEM-based COTS application, which may require technical and skilled resource to use that application. Considering the department's unique operational needs, a customized solution may ensure better alignment, flexibility, and long-term sustainability	To develop and implement an application tailored to our specific requirements using COTS. The solution will be designed to facilitate efficient monitoring, tracking and management of projects, ensuring improved transparency and operational effectiveness.
22.	21	Any recognize project management software can be linked with WRENCH through MS Excel outputs for scheduling, planning, linking, assigning constraints and assigning resources.	What kind of application is WRENCH and what are the feature we need to integrate	There is no application named "WRENCH" included within the scope of this project. Therefore, no features or integrations related to it are required, and this point may kindly be ignored.
23.	21	- Facility to export the work breakdown structure to MS Project / MS Excel/ Primavera. - Facility to import the work breakdown structure from MS Project / MS Excel/Primavera.	Does the bidder required to supply MS Project or Primavera, along with integrating it with the proposed application?	No, the supply of MS Project or Primavera is not within the scope of work. The department will provide these products if required.
24.		Cloud Server	Server will be provided by the department as per the specification shared by the agency at the time of application hosting. Please confirm.	The department will provide the cloud server for hosting the application; however, the specifications are to be provided by the implementing agency.
25.		Database server	Freely available database server will be used as a database server. Please confirm.	An open-source database server may be used in the proposed solution.
26.		GIS sever	Freely available GIS server and Map engine will be used for Geospatial data. Please confirm	An open-source GIS server can be used in the proposed solution.